



www.morrismoving.com

Service Overview

Morris Moving provides premium residential moving and storage services.

We wrap, pack, move, inventory, store, and offer full value protection for personal property, commercial items, valuable furnishings, and artwork for a diverse clientele that includes individual households, businesses, auction houses, galleries, collectors, and interior designers.

Our Values

Morris Moving has been owned and run by an unbroken chain of sons and grandsons since its founding over a 120 years ago. Our values and continued success are grounded in hard work, scrupulous attention to detail, and an effort – both resolute and genuine – to extend the same level of service to our clients as we provide to our own family members.

Residential Home Moving

Our history helping move people's valuable possessions dates back to 1898. Since then, we have built a client roster that includes, in addition to households and families, chief executives at Fortune 100 companies, notable authors and actors, professional athletes, and senior government officials. Every customer receives the same high standard of care and we are proud to maintain decades-long relationships with many of our clients. Over 90% of our business comes from repeat customers and their word-of-mouth recommendations to friends and family.

We endeavor to make the moving process seamless and stress-free. Our deep experience and extensive resources enable us to execute end-to-end full service moves. From packing and protecting valuables, to moving, storage, unpacking, and placement, we take full responsibility for guaranteeing the security and integrity of our clients' possessions.

Although the majority of our moves originate or terminate in the greater Tri-State New York area, we also frequently carry out moves throughout the United States as well as to locations overseas.





Pre-Move Consultation

Our staff consults with clients through phone conversations and on-site visits to ensure full and proper preparation. We take careful inventory of items, making special note of fragile and sentimental items that require special handling. For moves involving apartments or communities with governing rules, we consult with management to obtain access rules, restricted times, and regulations concerning protection of elevator interiors and common areas. Through continual client communication and the capture of all applicable information, we devise a comprehensive move plan. When needed, we integrate trusted partners for any specialist tasks or work with specific licensure requirements (e.g., electricians to uninstall chandeliers and light fixtures; carpenters to remove builtin furniture). The plan incorporates packing and unpacking options as well as any additional services or special client requirements.

Coordination Phase

After the plan has been developed, the coordination phase begins. At this stage, more granular detail is reached regarding packing and unpacking; required materials, including specialized packing cases and crates; crew information; and, if needed, storage options. We provide clients with any certificate of insurance required by building management.

We maintain continual communication in the days leading up to the move to ensure everything remains on track. On the day of the move, our team, led by an experienced foreman, will have received and studied the move plan so they arrive with a full understanding of the move requirements and client specifications. Altogether, the deliberate and careful preparation that goes into the planning and coordination phases helps to ensure successful, incident-free moves.

Packing and Unpacking

Client possessions are handled throughout the move process by highly experienced, professional teams. In an industry marked by high turnover, we are proud of the long tenure of our employees, A typical 5-man crew brings over 70 years of collective experience at Morris Moving to the job. When packing pieces of china, for example, they do so undergirded by the knowledge that comes from having carried out the same task hundreds of times before. Articles are wrapped and packed with great care – drawing on practices developed and honed over the generations of our firm's existence – while paying attention to the particular physical details attendant to each item.



Clients can select from a number of packing and unpacking service options.

Packing

Full Packing Service for All Items

This is our most far-reaching packing service, which entails packing, wrapping, and crating of all moveable household items.

Packing of Fragile Items Only

In this option, we only pack fragile items and any large or unwieldy items which the client does not feel comfortable packing themselves. We additionally handle wrapping of furniture. Meanwhile, the client attends to packing non-fragile items such as books.

Self-Packing

With self-packing, the client packs all items prior to our arrival, including both fragile and non-fragile items. With this option we still handle wrapping of furniture.

Unpacking

Full Unpack and Placement

This is our highest level of unpacking service. We take full responsibility for unpacking, unwrapping, and setting-up the entire contents of a home. With client guidance, a plan is devised for the disposition of

the contents of every carton and every piece of furniture in the new home. Items are placed inside cabinets and drawers. Our team ensures that everything is placed according to the defined specifications.

Full Unpack Onto Flat Surfaces

In this option, all items are unpacked and placed onto flat surfaces, but not put away inside drawers or cabinets. Kitchen items are put on top of kitchen counters. China is placed on the dining room table and sideboard. Bedding and clothing is perched on top of beds and hanging clothes are removed from wardrobe cartons and put into closets. In addition, all furniture is unwrapped and placed in the desired locations.

Fragile Unpack

We unpack fragile items only, placing these on flat surfaces, or otherwise, as directed. Furniture is also unwrapped and positioned as instructed.

Self Unpack

Under this service option, we place cartons in the designated rooms but the client assumes responsibility for the unpacking of contents. Otherwise, our role is limited to unwrapping and positioning of furniture.

In all cases except for self unpack we clear away all discarded packing materials. The above options represent generalized schema; a custom plan that borrows elements of each can easily be devised.



Specialized Moving Services

We offer a variety of specialized services, including:

- Fabrication of custom-made packing materials and crates
- Accomodation of time-sensitive moves
- Packing and transport of unwieldy or heavy items
- Pickup/delivery at difficult to access sites
- Handling of fine art, antiques, scientific apparatuses, and high-tech equipment
- Working with specialized third-party installation firms in niche fields at the "last meter"

Here is more detailed information on some of these services:

Crating and Carton Service

Drawing on over a century of experience, we provide a range of custom carton and crating options, from simple travel frames to museum-grade packing crates to ensure that valuable artwork, musical instruments, and furniture can be moved, stored, and installed without incident in secured conditions.

Hoisting

We arrange for unwieldy or heavy items to be hoisted when necessitated by site constraints.

Piano Moving

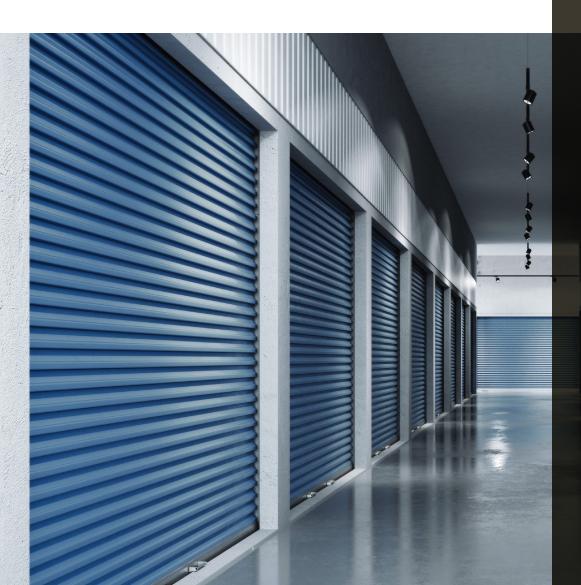
We have a wealth of experience executing piano moves, including grand pianos and vintage instruments. Our teams are familiar with the specific challenges of piano moving and the specialized techniques required for their preparation, packing, and transport. Our movers have cut their teeth in the narrow hallways of Manhattan walk-ups and are able to adapt and improvise within the constraints imposed by difficult-to-access sites.

Move Organizers

We can refer customers to professional move organizers, who work alongside our team leaders to coordinate the finer details of setting up a new home. Move organizers handle tasks such as devising storage solutions in a new home and unpacking kitchen items in an elegant and orderly fashion. The end result is a new home presented in move-in condition according to a client's taste and specifications. Clients are able to depart their former property the day before a move relaxed in the knowledge they will be able to enter their new home with everything in its right place, without a box in sight.

Interior Designers

We also work with leading interior designers by consolidating shipments of furniture, appliances, and materials, and facilitating on-site installation of their designs.



Storage Services

We offer modern, high-security storage facilities in New York available for short and long-term storage. Our flexible capacity arrangements can accommodate single items or the entire contents of a home, art collection, office, or business.

Our facilities are equipped with sophisticated fire detection systems, the highest specification intruder alarm systems, climate-control, and digitally recorded CCTV, all with central station surveillance and control.

Private Room

Our Private Room facilities are secure and climate-controlled. Private rooms are used for a number of purposes, including the storage of extensive personal wardrobes, art collections, and family or business archives. They are also recommended for customers that require more regular access.

Viewing Area

We have viewing areas at our facilities that can be used to view, display, photograph, and report on the condition of items.

Online Photographic Inventory

Through custom photographic inventory management software, we can provide storage customers with an online visual inventory of their items, accessible via computer, tablet, or smartphone. When requesting a delivery, clients can easily select the desired items.

Full Value Protection

Morris Moving offers flexible liability arrangements, including full value protection for all items while in storage and during transport to and from our facilities. Clients can also elect to self-insure if their existing homeowner's insurance provides the desired coverage.

Additional Services

Morris Moving has provided premium moving and storage services since opening our doors in 1898, before trucks had spread beyond Gottlieb Daimler's atelier and become commonplace on roads. Our business has of course evolved considerably since the days of the horse and buggy. We now feature three service divisions. In addition to residential moving, we also offer services for fine art clients and interior designers. Our personnel can provide more detail regarding these service areas, in addition to the synoptic information available below. Commercial and office moves, which we also handle, represent a special hybrid case that integrates personnel from all three divisions.

Fine Art Services

Our fine arts division handles precious works of art, antiques, antiquities, and family heirlooms. We offer crating and packing services as well as shipping and item storage. For especially high- value items, we partner with specialized third-party art storage facilities.

Designer Services

We provide worldwide collection, consolidation, storage management, valuation coverage, and installation services to many of the world's top interior designers.

Morris Moving is registered with the US Department of Transportation (US DOT #382415), the New York State Department of Transportation (NYS DOT #7552), and the Interstate Commerce Commission (ICC # MC85172).

